



STUDENT AFFAIRS GUIDING FRAMEWORK

VISION

The Division of Student Affairs is committed to being forward thinking and providing transformative life experiences that foster student learning and development, empowering individuals to reach their optimal potential.

MISSION

The Division of Student Affairs welcomes and celebrates our students' commonalities and differences, focusing on development, active citizenship, experiential learning, engagement, leadership, and preparation for a diverse, global society. Collaborating across campus, we ensure student success and retention and are dedicated to cultivating a sense of community on both our campus and beyond. We are committed to the health and well-being of our students and encourage them to lead balanced lives. We advocate for an inclusive environment where students feel safe and secure.

ANTIRACISM STATEMENT

EIU stands in solidarity with all Black, Brown, Indigenous, and racialized members of our communities who are fighting for a more just and equitable society. We resolve to purposefully identify, discuss, and challenge issues of race, color, oppression, white privilege, and power, as well as the impact(s) they have on our community, its systems, and its people. Racism is dehumanizing to everyone.

We strive to build a community in which all belong, while challenging ourselves to understand and correct inequities we discover. We must examine racism embedded in the very fabric of our society and demand action for positive change from systems of power.





CAMPUS RECREATION

Campus Recreation plays an integral role in supporting the physical and mental health of EIU students and employees. Operating 100 hours per week, the Student Recreation Center (SRC) recorded 104,411 visits by members and guests during AY22-23, a 26% increase in visits from AY21-22. The SRC was visited or used by 60% of the student body. Membership sales to EIU employees increased by 25%.

Organized activities offered by Campus Recreation included more than 40 group fitness classes per week (with a new meditation class), 11 intramural team sports, 25 intramural individual sports and special events, and competitive Esports teams in Valorant, Smite, and Apex Legends.

Campus Recreation assisted with planning EIU's first Mental Health Fair held in November 2022. The fair was attended by all students enrolled in EIU 1111 (University Foundations). Six Zumba and meditation sessions were offered at the fair.

VISITS BY MEMBERS & GUESTS

FROM AY 21-22

The medical emergency experienced by Damar Hamlin during an NFL game in January 2023 prompted an increase in people seeking basic CPR training. During the Spring 2023 semester, Campus Recreation provided American Red Cross Hands-Only CPR training for 64 students and employees. (This was in addition to the Lifeguarding and First Aid/CPR/AED classes taught for organizations across campus and the community.)

Throughout Summer 2022, Campus Recreation provided activity space for 13 camps, with 4,441 entries into recreation facilities (e.g., Premier Boys State, Illini Girls State, Golden Apple Scholars, NCA/ NDA, youth athletic camps). Charleston High School's girls' and boys' swimming teams utilized Padovan Pool for their training and competition facility, accounting for 445 entries. As the permanent home of the St. John's Lutheran School Eagles' Flight Archery Tournament, the SRC welcomed a record-breaking 600 5th through 12th grade students and their families in March 2023. Each of these events serves as a recruitment opportunity by introducing K-12 students to EIU employees and facilities.

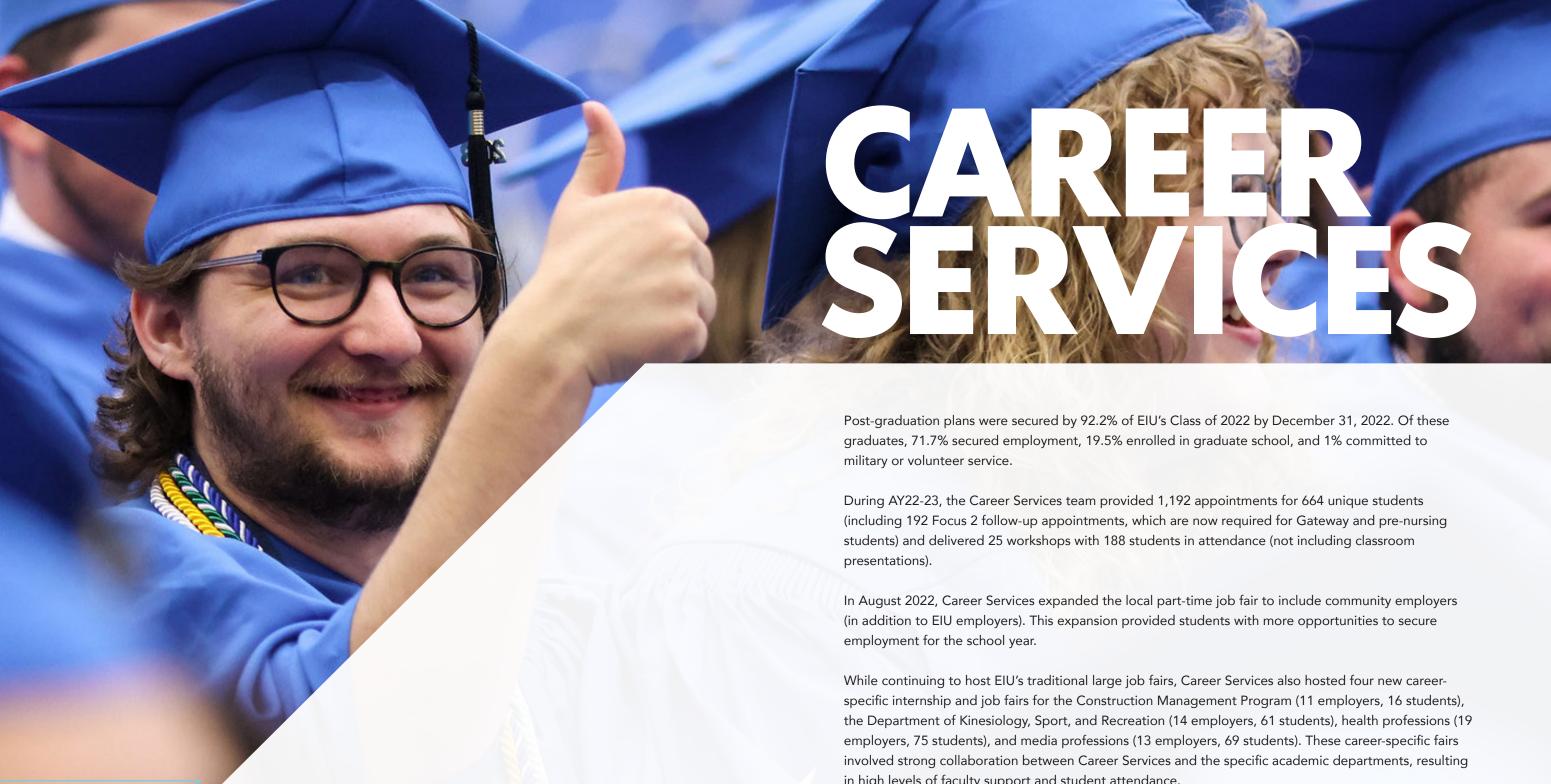
CAMPUS RECREATION OFFERS





INTRAMURAL INDIVIDUAL SPORTS





92 OF EIU'S CLASS OF 2022 SECURED POST-GRADUATION PLANS

EMPLOYMENT

71.7% 19.5% **GRADUATE SCHOOL**

MILITARY SERVICE

in high levels of faculty support and student attendance.

Career Services offerings were shared with students at the TRIO Student Support Services retreat in October 2022. The heart of this presentation focused on support for first-generation students. In March 2022, Career Services collaborated with Residential Life to sponsor a speaker for the Doug DiBianco Community in McKinney Hall; the speaker was a local lawyer who offered legal expertise regarding being out in the workplace. Both the TRIO event and the Residential Life event aimed to meet students in locations outside of Career Services, in places where the students were comfortable, with hopes that the students would feel increasingly confident utilizing Career Services.

DEAN OF STUDENTS

During AY22-23, the Division of Student Affairs transitioned to a Dean of Students model. Civic Engagement and Volunteerism (CEVO) and Fraternity and Sorority Life (FSL) merged to create the Office of Leadership and Engagement. Student Accountability and Support, Student Legal Services, and Student Life joined Leadership and Engagement under the leadership of the Dean of Students.

Eastern's first Student Appreciation Week was hosted by the Dean of Students Office April 10-16, 2023. With baseball theming, this week honored our campus "all-stars" – our students! Student Appreciation Week featured "Home Stretch BINGO," "Strike a Deal!" (game to win coupons for the University Bookstore and Java Beanery and Bakery), "Take Me Out to the Ballgame" (EIU vs. WIU baseball game), "You're a Real Home Run" (baseball-shaped cooked distribution), "EIU GOATS" (goat yoga), Panther Service Day, "EIU Grand Slam" (games, novelties, and prizes in the MLK, Jr. Union), and "You've Knocked It Out of the Ballpark" (Panther Leadership Awards).

The Panther Leadership Awards were expanded beyond FSL and CEVO to include all registered student organizations to highlight students and groups across campus who value leadership and service to others.



The Dean of Students Office worked diligently to expand outreach and services to students in need of support. To facilitate both accountability and support for students, the team collaborated with offices across campus, including but not limited to Housing and Dining Services, Health and Counseling Services, Civil Rights and Diversity, Inclusion and Academic Engagement, the University Police Department, Student Disability Services, and the STEP Program.

In response to advances in artificial intelligence and the launch of ChatGPT, the Dean of Students Office collaborated with Faculty Senate and the Faculty Development and Innovation Center (FDIC) to adopt new language for the Student Conduct Code regarding academic integrity.

Together, the Dean of Students Office and the Office of the Vice President for Academic Affairs created and carried out a campaign focused on civility in the classroom.

LEADERSHIP AND ENGAGEMENT

Students demonstrated their continued commitment to serving our local community by volunteering at signature service day events:

JUMPSTART VOLUNTEERS IN AUGUST 2022

MLK, JR. DAY OF
SERVICE VOLUNTEERS
IN JAN 2023

PANTHER SERVICE DAY VOLUNTEERS IN APRIL 2023

Use of the EIU Campus Food Pantry exploded during AY22-23. Meals were provided to 889 unique students through 2,688 total student visits. (This is a dramatic increase from 540 unique students served through 957 total student visits during AY21-22.) Volunteers gifted 626 hours of time to help run the food pantry. Two grants – an Eastern Illinois Foodbank Capacity Building grant for \$2,829 and an LG Refrigeration grant for \$1,200 – facilitated the purchase of a commercial cooler for the food pantry. With the addition of the cooler, the food pantry is now able to stock fresh, healthy cold items such as milk, eggs, and a variety of fruit and produce.

ElU's efforts to promote voting amongst college students was recognized at the national level. In November 2022, ElU was named "ALL IN Most Engaged Campus for College Student Voting" by Civic Nation. In March 2023, ElU was once again designated a Voter Friendly Campus by NASPA and the Campus Vote Project.

In Spring 2023, 364 students were members of the Fraternity and Sorority Life (FSL) community (5.34% of EIU's undergraduate population). Many of these students find their home and family for their college years within the FSL community. It is the space within which they learn scholarship, leadership, and service.

LEADERSHIP & ENGAGEMENT CONTINUED

The academic focus of the FSL community is evident through the academic performance of its members. In Spring 2023, the all-sorority average term GPA tied the all-women average term GPA (3.03), the all-fraternity average term GPA (2.81) was higher than the all-men average term GPA (2.79), and the all-Greek average term GPA tied the all-campus average term GPA (2.93). Forty-four (44) members of the FSL community earned a perfect 4.0 term GPA in Spring 2023.

Demonstrative of their commitment to philanthropy, all 24 FSL chapters welcomed local youth and their families to Greek Court for a "spooky" good time during "Greeks-n-Treats" in October 2022. During this long-standing service event, children received candy at the chapter houses and participated in Halloween activities such as pumpkin painting and pumpkin tic-tac-toe in "The Egg." Also in October 2022, Interfraternity Council sponsored Karting for a Cause, a competition with 60+ participants that raised approximately \$400 for the EIU Campus Food Pantry. During the Panther Leadership Awards, Karting for a Cause was recognized with the RSO Program of the Year Award.

At the Association of Fraternal Leadership and Values (AFLV) Central Conference in February 2023, EIU's Panhellenic Council received the following awards for their growth and achievements: Accountability (One Star), Education (One Star), Collaboration (Two Star), and Innovation (Two Star).



STUDENT LEGAL SERVICES

Student Legal Services had 270 student contacts to provide advice and referral for legal issues. The most common reasons for contacts were landlord/tenant disputes (110) and traffic violations (53). In January 2023, Student Legal Services was instrumental in helping students who were displaced from the Millennium Apartments find emergency and long-term housing and settle contract and insurance disputes.

To expand student referral to Student Legal Services, outreach and education was provided for courthouse personnel and EIU departments.

STUDENT LIFE

Dedicated to providing a variety of co-curricular experiences to enrich the social, cultural, educational, and personal development of students, the Student Life Office (SLO) sponsored 135 events during AY22-23. Eastern's 100 registered student organizations sponsored an additional 394 events. The fall semester was highlighted by familiar signature events, including Welcome Weekend: Adventure Awaits at EIU, Homecoming: Bring the Beat Back, and Family Weekend. The giant metal EIU letters were a hit for first day of school photos for students in August and family photos during Family Weekend! Homecoming featured a new spirit event likely to become tradition – a Friday night Block Party with a live band and food trucks outside O'Brien Field.

Throughout the year, SLO sponsored or co-sponsored 12 mental health and wellness events; some of these events included Spa on the Go! in Stevenson Hall (create your own stress balls, sugar scrubs, and eye masks), Chill and Ceramics (assortment of personalized ceramic arts and crafts), Spring and Sprouts (decorate your own plant), Goat Yoga and Petting Zoo, and Mobile Rage Room (smashing personalized ceramic plates to symbolize the "smashing" away of mental stress).

Thirty-one (31) events sponsored by SLO were multicultural in focus. Examples of multicultural programming included LASO Piñatas and Pals (create mini heart piñatas while learning how love is celebrated in Hispanic and Latino culture), Paint Your Pride (PRIDE tie-dye t-shirts, socks, and more), Chocolate Around the World (taste chocolate from 20 countries), BSU Likes Trap (karaoke and freestyling featuring trap music), and AAPI Movie Night – Everything, Everywhere, All at Once (movie and lantern-making).

STUDENT LIFE OFFICE SPONSORED EVENTS

EASTERN'S RSO SPONSORED EVENTS MENTAL HEALTH & WELLNESS EVENTS

HEALTH & COUNSELING SERVICES

In a strategic effort to reduce waitlists, the Counseling Clinic implemented a Stepped Care Model in Fall 2022. This model is founded on the beliefs that students should not have to wait for care and that different people require different levels of care. The levels of care offered by the model include self-help, campus support, the Health Education Resource Center, group therapy, individual therapy, a psychiatric nurse practitioner, and referral to community support. During AY22-23, the Counseling Clinic provided 4,170 client contact hours (increased from 3,150 hours during AY21-22) and responded to 107 emergencies (decreased from 206 during AY21-22). This increase in client contact hours and decrease in emergencies is seen as an indication that the Stepped Care Model effectively connected students with the level of care and resources needed. In client satisfaction surveys, 95.5% of students agreed or strongly agreed that they were more likely to stay in school because of their work in counseling.

The Medical Clinic delivered 12,069 encounters through patient visits, lab tests, x-ray exams, and pharmaceutical services. The Clinic continued to serve students impacted by COVID, sending academic notices related to COVID isolations and quarantines for 243 students.

During AY22-23, management of the Medical Clinic transitioned to Sarah Bush Lincoln Health Center, with the transition reaching completion on May 22, 2023.

Student Insurance processed 0.32 claims per insured student and paid \$47.05 in claims per insured student.

The health promotion/education team delivered 177 in-person presentations to 2,580 contacts.

The Illinois Higher Education Center (IHEC) team delivered their first in-person affiliate meeting since the COVID pandemic began. The IHEC team delivered most of the 12 months of IHEC grant deliverables in approximately six months under the new Assistant Director.





While much of campus was able to feel like COVID was behind them in AY22-23, University Housing and Dining Services (in partnership with the Medical Clinic) still processed, moved, and fed 93 on-campus residents who tested positive for COVID during Fall 2022, only 32 less than were served in Fall 2021. Fortunately, the Spring 2023 semester saw a large drop in COVID+ tests, with only 30 on-campus residents served (just 10% of the number served during Spring 2022).

After two postponements due to COVID, Housing and Dining Services hosted a highly successful staff reunion June 4-7, 2022, with 100+ in attendance. The generosity of attendees raised more than \$2,000 to support the leadership development of student staff who serve Residential Life.

A reflection of their commitment to student development both inside and outside the classroom, Residential Life provided 1,258 programs for on-campus residents during AY22-23 (up from 940 programs during AY21-22), with 12,783 residents in attendance at these programs (up from 7,531 during AY21-22). Of these programs, 258 focused on academic success, 402 focused on connections, 196 focused on inclusion, and 402 focused on personal development.

Residential Life's seven Living Learning Communities (LLCs) were enhanced, offering "a little something extra" for the students on those floors. The newest addition to the LLC options was the Health and Human Services LLC; the Gender Inclusive Housing Doug DiBianco Community LLC expanded from one floor to two during AY22-23. A Business LLC is being planned for Fall 2024.

RESIDENTIAL LIFE

Residential Life is especially proud of their work that supports the academic mission of the University. During the Fall 2022 semester, 3,294 meals were provided to 187 mentees and 41 mentors with the Freshman Connection program.

Residential Life provided administrative monitoring of the 637 Early Alert notices submitted for students who live on campus.

Panther Dining collaborated with the Hospitality and Tourism program to (1) provide hands-on experience and instruction in the residential dining centers for students enrolled in HTM 4275-002 and (2) identify qualified students to serve in student management roles.

1,258

PROGRAMS
FOR ON-CAMPUS
RESIDENTS

258

FOCUSED ON ACADEMIC SUCCESS **402**

CONNECTIONS

196

INCLUSION

402FOCUSED ON

PERSONAL DEVELOPMENT

LEADERSHIP RECOGNITIONS

Leadership development of students and employees is promoted and celebrated within University Housing and Dining Services.

JEREMY ALEXANDER

Associate Director for Administration and Residence Life, served the Great Lakes Association of College and University Housing Officers (GLACUHO) Board of Directors as President-Elect and then transitioned early to the role of President in May 2023.

BENJAMIN DRAKE

A history major, led the Great Lakes Association of College and University Residence Halls (GLACURH) as Director during AY22-23.

JADE STONE

An elementary education major, continues to serve as Coordinating Officer for Presidents and Education for GLACURH.

LUCY ADE

A communication studies major, began her term as the GLACURH Associate Director for the National Residence Hall Honorary (NRHH).

In October 2022, 12 student leaders from the Residence Hall Association (RHA) and NRHH attended a multi-day event at Camp New Hope focused on learning to lead and serve their communities.

RESIDENTIAL LIFE CONTINUED

The Residential Life community remained faithful to its long-standing tradition of service to others.

During Breast Cancer Awareness Month in October, the National Residence Hall Honorary sold t-shirts, water bottles, scrunchies, and pop-its to raise nearly \$1,800 for Sarah Bush Lincoln Health Center.

Shortly before Halloween, the residents of Pemberton Hall hosted a haunted house, raising \$754 for GirlForward, an organization that serves girls in grades 9-12 who are refugees, immigrants, and asylum seekers.

RESIDENT SATISFACTION SURVEY: CONDUCTED OCTOBER 2022

FEEL SECURE IN THEIR RESIDENCE HALL

AGREE THAT STAFF ARE CONSISTENTLY FAIR

92% ENJOY LIVING IN THE RESIDENCE HALLS

ARE SATISFIED WITH MEAL SERVING HOURS

This overall high level of resident satisfaction was reflected in the Early Bird re-contracting process that ran during Fall 2022. The Early Bird re-contracting period ended with a record 653 current residents contracting to reside in the residence halls or Greek Court for AY23-24.

Completed facility projects enhanced resident satisfaction. Projects included:

- Wi-fi enhancements in Lawson and the Triad buildings (Summer 2022); Pemberton, Lincoln, Stevenson, and Powell-Norton (March 2023); Greek Court and University Apartments (Summer 2023).
- Renovation of the Andrews Hall lobby.
- · Remodel of three apartments in University Court Ringenberg.
- Remodel of multiple apartments in University Apartments.
- Installation of new hot water system in Stevenson Hall and Tower Dining.

Housing and Dining Services managed the renaming of Douglas Hall to Powell-Norton Hall, in honor of Zella Powell (believed to be EIU's first Black graduate, earning a degree from Eastern State Normal School in 1910) and Ona Norton (the matriarch of a cherished Black family in Charleston in the 1950s, a time when it was difficult for students of color to find off-campus housing in Charleston). In preparation for the dedication ceremony, landscaping was enhanced around the hall and the approach to the hall on the south side of Stevenson. Significant painting was done inside the building. All internal assignment and communication systems were updated to reflect the new name, allowing for a smooth transition and minimal confusion with incoming residents.



While serving thousands of meals in both residential and retail operations, Dining Services was evermindful of diversifying food offerings and adding a touch of fun for students. In August 2022, ACE Sushi was welcomed to the Food Court. New deli selections enhanced Tower Dining, and the "Fill-in-the-Bun" winning entry - "The Boom-Boom Burger" - was added at the Food Court. The Allergen Friendly Line in Taylor Dining was expanded to include packaged meals that could be served at any dining center and on weekends. Dining continued to offer monthly themed events at each dining center, the Food Court, and Java. During International Education Week, a variety of ethnic cuisines were served in the dining centers, and an Indian Food celebration was offered in the Food Court. In collaboration with the Living Learning Coordinator, Dining facilitated Bingo themed nights in Thomas Dining and a monthly guest speaker during the popular upscale Reservation Only Dining in Tower Dining.

Catering served hundreds of events, culminating the year with President Glassman's Gala in May 2023. This grand retirement celebration featured beef tenderloin, salmon, and vegetable la scala and received tremendous accolades for the quality of service and food.

After COVID caused the cancellation of the entire summer camp season in 2020 and all but 12 camps in 2021, Housing and Dining Services was thrilled to host 30 camps (with 7,003 total participants) during Summer 2022. Every one of these camp participants is a prospective future Panther, and we are thrilled to welcome them to the EIU residential experience!



Throughout AY22-23, an Orientation Program Task Force critically examined the transfer and first-year Orientation programs. Led by the Director of New Student and Family Programs, this Task Force included faculty, staff, and students from the Council of Chairs; Office of Admissions; Academic Advising; Athletics; Lumpkin College of Business and Technology; Special Education; Chemistry; Teaching, Learning, and Foundations; and the College of Health and Human Services. Together, this group made the following revisions:

- Simplified the process by which transfer students are identified by college to attend the college meetings.
- · Added an Advising tab to students' MyEIU checklist.
- Incentivized student participation in the Panther Fair.
- Used extensive benchmarking to make the decision to separate advising and Orientation.
- Designed a new Orientation model once the decision was made to separate advising and Orientation.
- Created a group in Microsoft Teams for all advisors across campus to access the transfer Orientation rosters in real time and share information with each other and NSFP.
- Added a session to Transfer Orientation focused on transfer student success.
- Created a new ending for Orientation "Life of a Panther." (Students and families end their Orientation day with a fun, interactive session in which they learn EIU traditions, the Fight Song, and the War Chant... and might even walk away with some EIU swag.)

NSFP collaborated with Academic Advising to create new D2L courses for incoming transfers and first-year students. In partnership with EIU Marketing and Communications, NSFP and Academic Advising also created welcome videos to be included in the D2L courses for new students.

NSFP and EIU Marketing and Communications collaborated to revise and greatly expand the Thrive Guide, which is given to all first-year students at Orientation. The Thrive Guide serves as an Orientation workbook, student handbook, and student planner and includes content from the Dean of Students Office, Leadership and Engagement, Student Life, University Housing and Dining Services, the Student Success Center, and the MLK, Jr. Union Bookstore.

Family Weekend (October 28-29, 2022) featured traditional favorites (BINGO, bowling, breakfast with the President, and Panther Football) as well as new opportunities reflective of the Halloween spirit (L&A Family Farms haunted corn maze and Adventure El-Boo!).

The Center for Gender and Sexual Diversity, located in the lower level of Stevenson Hall, is dedicated to the development, well-being, and success of EIU's LGBTQA community, as well as the education of the entire community related to GSD needs and concerns. Signature events of the Center include Safe Zone training, Language Matters training, open houses during Move-In Weekend and Family Weekend, GSD History Month, and Lavender Graduation.



UNIVERSITY POLICE

The University Police Department (UPD) serves and protects EIU's campus community 24/7/365. During AY22-23, the department responded to 3,677 calls for service, filed 190 reports, assisted 165 motorists, and sold 6,419 parking permits (up from 5,376 permits during AY21-22).

Demonstrative of UPD's commitment to community policing, the department increased officer presence on campus with 550 foot patrols through campus quads, residence halls, and more.

UPD officers interacted with the campus community during self-defense informational sessions, ALICE training, Coffee with a Cop (at Java), Student Government events, Safety Week, Sexual Assault Awareness Month, and Special Olympics.

To develop relationships and promote the profession, UPD facilitated a ride-along program for 12 students (mostly criminal justice majors) and employed two student workers who are interested in pursuing careers in law enforcement.

UPD developed memorandums of understanding with the Sexual Assault Counseling and Information Service (SACIS) and Children's Advocacy Center of East Central Illinois.

To build relationships with both students and Charleston residents, UPD officers participated in Coffee with a Cop at Charleston's McDonald's.

UPD officers participated in Dunkin' Donuts' Cop on a Rooftop event to raise funds for local Special Olympics athletes.

The Panther Shuttle provided transportation for students around the perimeter of campus, as well as to County Market, the downtown Square, and Walmart. Transportation was provided Monday through Friday and expanded to include weekend hours in Spring 2023.

Jo Ann Armenta, a retired Sergeant with the Illinois State Police, shared with President Glassman that Chief Gamboa made history as the first Latina Chief of Police in Illinois when she joined EIU as Chief of the University Police Department. Chief Gamboa was honored to attend the Women Making History Awards Gala at the Hamilton Hotel in Washington, D.C. in March 2023. She will also be featured in an upcoming book titled Las Primeras: *The History of Latinas in Law Enforcement in Illinois*.

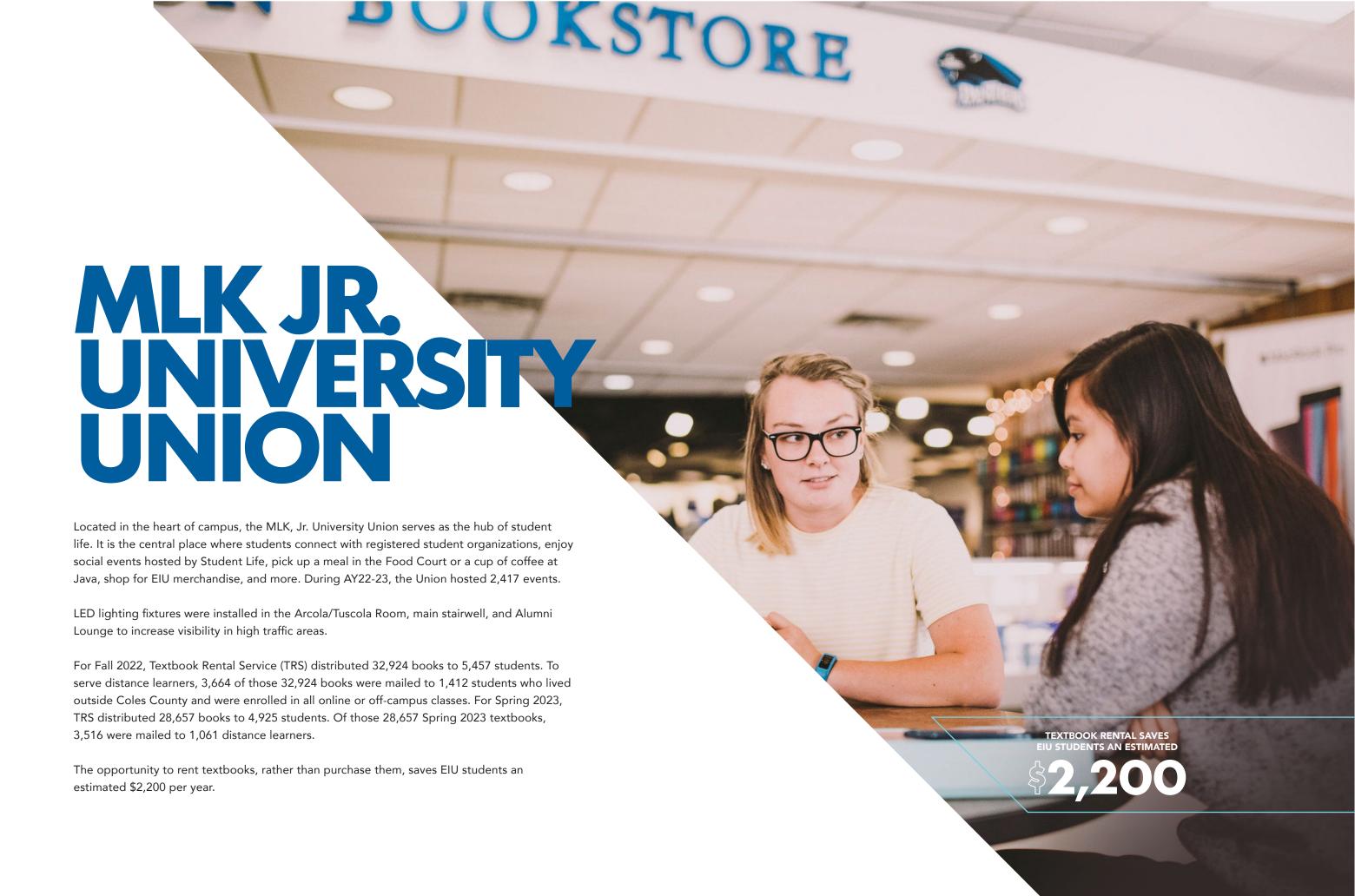
3,6777

RESPONSES TO CALLS FOR SERVICE

190

6,419
PARKING PASSES SOLD

165
MOTORISTS ASSISTED





STUDENT AFFAIRS AWARDS RECIPIENTS - NOV 22

FRIENDS OF STUDENT AFFAIRS AWARD:

Christy Kilgore | EIU Marketing and Communications

GRADUATE ASSISTANT OF THE YEAR AWARD:

Brittany Buzzutto | Campus Recreation Jacob Mueller | Fraternity and Sorority Life

NEWCOMER OF THE YEAR AWARD:

Beccah Maley | University Housing and Dining Services

RISING STAR AWARD:

Chris Coffey | University Housing and Dining Services

DIVERSITY, EQUITY & INCLUSION ADVOCATE AWARD:

Tanya Willard | New Student and Family Programs

OUTSTANDING SUPPORT STAFF MEMBER AWARD

Anne Lewis | Office of the Vice President for Student Affairs Roger Osthoff | Health and Counseling Services

BLUE STAR WORKER AWARD:

Amy Saunders | University Housing and Dining Services Michael Zuber | University Housing and Dining Services

UNSUNG HERO AWARD:

Julia Awalt | University Housing and Dining Services Colleen Peterlich | MLK, Jr. University Union

STUDENT AFFAIRS EMPLOYEE OF THE YEAR AWARD:

Sarah Daugherty | Campus Recreation

LEGACY OF STUDENT AFFAIRS AWARD:

Dan Icenogle | Panther Shuttle